

# Queen's Landing Thursday Digest

October 17, 2024

Hello QL Neighbors,

Below is a summary of what you need to know this week. Details follow.

## SUMMARY of topics this week:

- *Election results*
- *Deadline to turn off your outside hose bibs*
- *Creative approach to pet waste*
- *Updates from FirstService Residential – work orders, census, inspection reports, accounting, resale packages*
- *Calendar and News – where to find*
- *Upcoming Calendar of meetings and events*

## Election Results

We are delighted to announce the results of the Board election:

Three-year terms	One-year terms (by the candidates' request)
Clark French	Ronnie Gunnerson
Anne Stewart-Pugh	Bob Holland
Peggy Young	Carol Reiter

Monday evening we will elect Board officers and decide committee chair positions. Shortly thereafter, we will put out the call for volunteers – YOU – to serve on the Board committees.

## Deadline to turn off your outside hose bibs

**BY NOVEMBER 15** - *Please* – in order to avoid frozen pipes and to allow Maintenance to start installing faucet protectors on the hose bibs:

1. turn off the water to your outside hose bibs from the inside shut off,
2. remove any hoses that are attached,
3. drain the water that may be in the line and
4. leave the faucet open.

## Creative approach to dog waste

I'm told there's a community in Florida that, when you register your dog to be a resident, takes a DNA sample of the pooch. That way when dog waste is found on the property, they can identify the offender. While creative, that seems to me a draconian way of dealing with an issue that we could solve more easily. So please pick up after your dogs. And make sure to keep them on leash while you're on the Queen's Landing campus.

## Update from FirstService Residential

### Update on work orders – now called Service Requests

Our previous property manager has forwarded the active work orders to FirstService and that data is now being manually entered into the FSR system. FSR is contacting the appointed contractors for status reports, which will also be entered into the FSR portal. This is not a quick transfer of information so if you have specific questions please email [office@queenslanding.org](mailto:office@queenslanding.org) or call Teasa Johnson at 410-643-5192. Not too long from now, you will be able to see all updates on your service requests in your FSR portal.

### Please register for the FSR portal and submit your census information

The census information is particularly important. If you have registered in the portal you can enter the information there. If you are not yet registered for the portal and need help, please email Teasa at [office@queenslanding.org](mailto:office@queenslanding.org) for an appointment.

### Inspection reports for unit maintenance requirements

FSR is logging these in so if you have not completed yours, please submit them. You can send to the office email or drop them in the black mailbox outside the Clubhouse.

### Accounting updates

Final prepaid and delinquent reports have now been forwarded to FSR. Their accounting department is entering this data in order to reflect accurate payment activity and balances.

### Resale or Lender Questionnaire

If you need a resale package or lender questionnaire please go to [www.fsresidential.com](http://www.fsresidential.com), click the *Resident* drop down and select *Order Documents*. This will take you to WelcomeLink where you can complete the process. If you need additional help, you may also call them at (888) 679-2500

## Calendar and News – where to find

The Queen's Landing website is the repository of our master calendar and of community updates and news. Please check it regularly. <https://queenslanding.org/>

## Upcoming Calendar of meetings and events (see details at <https://queenslanding.org/calendar/> )

- Bingo, Friday, October 18
- Trunk or Treat, Saturday, October 26